



The Fluid Lab's Quality Policy:

To enable every customer to achieve their highest level of success.

The strategies to accomplish this are embodied in our corporate values as follows:

- **Integrity – Our Moral character guides our actions.**
- **Commitment – We do what we say we will do.**
- **Excellence – We believe in the unlimited ability to improve.**
- **Teamwork – We harness our combined strengths as individuals.**

The Fluid Analysis Lab Strives to provide quality analysis services in a timely manner to ensure customer satisfaction. The Fluid Analysis Lab is committed to meeting applicable requirements and improving its Quality Management System.